Electron Microscopy Service access regulation (2021/12/15)

Below are the conditions required for internal UPV users to access the Microscopy Service. External users must contact the Service Technical Manager as indicated on the website.

Any new user who wishes to use the Service facilities must be previously authorized by their Scientific Manager.

This authorization implies compliance with the charges due for the time used according to current rates, and acceptance of the Service rules of use.

The Microscopy Service is open from 8.00 to 21.00, from Monday to Friday. Users must book sessions by telephone or the website when available.

Bookings will only be accepted for the current week and the following week, except for special cases which must be consulted with the Technical Manager.

The minimum booking time shall be one hour for all equipment except Cryosem, which shall be four hours. In any case, the necessary flexibility shall be provided for in case of a well-founded request. The maximum booking time for a team shall be two days per week. If more sessions are required they may be requested and their acceptance will depend on the saturation of the equipment requested.

It is more important to receive training in interpreting the sample information obtained from the Service equipment than in using the equipment itself. For this reason, we recommend that scientific group colleagues train new users. If this is not possible, the Service technical personnel shall provide such training.

During a session with any equipment, the user will strictly follow the protocol of use explained prior to use. In the event of any incident, the user must request assistance from Service personnel and will refrain from taking any decisions on their own.

At the end of the session the user will sign for the time they have worked with the equipment, this will subsequently be charged. Signature sheets are available for Scientific Managers to check.

The use of external devices for the storage of session results is prohibited. The Service shall facilitate the transfer of files from a computer other than that of the equipment used.