



Customer Success Internship

Hours: Full Time

Start: January/February 2019

Duration: 3-6 months

Location: Brussels, Belgium

Optimy has developed an innovative and intuitive Software as a Service (SaaS) that allows organisations to better manage their sponsorship, grants and community investment. After 6 years, Optimy records more than 230 customers across 6 continents. More than 98% of Optimy users renew their licence each year, including big names such as BMW, Carrefour, Johnson&Johnson, L'Oréal, Vodafone, Holcim and Volkswagen.

Optimy aims to become the leader worldwide in its niche market and is looking for a French speaking Customer Success inter to explore the fundamental skills needed for a career in customer relationship management.

Please note that we will accept only applicants who can provide us with an internship agreement from their university.

Your Responsibilities:

- Use your language skills to support existing clients on a daily basis
- Assist with the day-to-day functioning of the customer experience team (e.g. create video demonstrations, prepare demos, translating & interpreting)
- Working closely with Internal Marketing team
- Producing content for campaigns
- Assisting in creating public forms for our customers

Requirements:

- You have a good command in **English AND French OR German OR Italian**
- Ability to work independently
- You are proactive and a 'doer' – somebody who wants to prove their ability by getting things done
- A real interest in a customer success

The Offer:

- A chance to work as part of an international team
- Real responsibility, your work will have a direct and noticeable impact on the success of the company
- The possibility of joining the team on a long term basis

As a contribution we grant 300€/month to all international and Belgian students.

Alternatively, apply via our website: <https://trainee-jobs.optimytool.com/en/>